

To Our Customers and Vendors:

January 1, 2008

Prime, Inc. is approaching its 10<sup>th</sup> anniversary as a proud member of the American Chemistry Council's Responsible Care® initiative. As a partner in the Responsible Care initiative, we pledge to operate our business according to the following:

### Guiding Principles

Chemistry is essential to the products and services that help make our lives safer, healthier and better. Through the Responsible Care initiative and the Responsible Care Global Charter our industry has made a worldwide commitment to improve our environmental, health, safety and security performance. Accordingly, we believe and subscribe to the following principles:

- To lead our companies in ethical ways that increasingly benefit society, the economy and the environment.
- To design and develop products that can be manufactured, transported, used and disposed of or recycled safely.
- To work with customers, carriers, suppliers, distributors and contractors to foster the safe and secure use, transport and disposal of chemicals and provide hazard and risk information that can be accessed and applied in their operations and products.
- To design and operate our facility in a safe, secure and environmentally sound manner.
- To instill a culture throughout all levels of our organizations to continually identify, reduce and manage process safety risks.
- To promote pollution prevention, minimization of waste and conservation of energy and other critical resources at every stage of the life cycle of our products.
- To cooperate with governments at all levels and organizations in the development of effective and efficient safety, health, environmental and security laws, regulations and standards.
- To support education and research on the health, safety and environmental effects and security of our products and processes.
- To communicate products, service and process risks to our stakeholders and listen to and consider their perspectives.
- To make continual progress towards our goal of no accidents, injuries or harm to human health and the environment from our products and operations and openly report our health, safety, environmental and security performance.
- To seek continual improvement in our integrated Responsible Care Management System® to address environmental, health, safety and security performance.
- To promote Responsible Care® by encouraging and assisting others to adhere to these Guiding Principles.

These principals coincide with our Basic Mission, which to “*Prosper while providing excellent service to our customers. We will operate safely. We will not exchange the safety of an associate or the public for economic gain.*” We encourage customers and vendors to embrace these principles and make them their own.



Robert E. Low  
President and Founder  
Prime, Inc.